

ATTACHMENT I - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
RFP 25-20
SPEECH-LANGUAGE THERAPY & AUDIOLOGY SERVICES

FOR: Talk of the Town Speech Therapy, LLC
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Company Providing Reference St. Johns County Schools
Contact Name and Title/Position Kelly Pickett, Program Specialist
Contact Telephone Number 904-547-8916
Contact Email Address Kelly.Pickett@stjohns.k12.fl.us

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: Talk of the Town has been providing SLP services for our district since 2016. They do an excellent job for us.

2. How would you rate this Company's knowledge and expertise?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: We are thrilled with their expertise. As an SLP herself, Ashley is incredibly knowledgeable and hands-on with their SLPs.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

5. How would you rate the dynamics/interaction between the Company and your staff?

 3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Ashley and Kyle are always a pleasure to deal with.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Ashley Cregan Rating: 3

Name: Kyle Cregan Rating: 3

Name: _____ Rating: _____

Name: _____ Rating: _____

Comments:

Ashley and Kyle are both extremely organized and responsive. We hope to work with them for years to come.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments:

They have always provided us with high-quality therapists who do a wonderful job accomodating our schools and provide tremendous services for our students.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments:

N/A

9. Would you recommend this Company's services to your organization again?

Comments:

Absolutely!